

VMOVES ELECTRONIC INSPECTIONS TRANSFORM END OF LIFE DAMAGE CAPTURE FOR COLLEASE

- Electronic inspections with digital images saves tens of thousands in unclaimed damage recharges
- 100-point vehicle or trailer inspection is backed up by 20 digital images
- Digital imagery means faster sign off and payment for damage by customers

The adoption of Vmoves electronic inspection and collection system is helping one truck and trailer rental company keep in total control of its end of hire damage capture and re-charges.

Collease which runs eight depots around the country with a large and varied fleet of trucks and trailers appointed vehicle inspection and collection provider Vmoves to manage all of its vehicle delivery logistics supported by its electronic damage appraisal system.

Its highly trained inspectors equipped with a hand held PDA system carry out a 100-point inspection for each Collease off-hire supported by up to 20 digital images. It replaces a previous manual paper based system that had its challenges such as mislaid, misfiled or illegible paperwork leading to the loss of a significant amount of damage that should have been recharged.

The aim is to give both Collease and its customers an accurate appraisal of the condition of a vehicle or trailer at the end of a contract.

All information is available to Collease online immediately after an inspection which can be passed onto the customer on a same day basis.

Vmoves manages over 1,500 vehicle inspection and collections per annum for Collease using its electronic system.

“We have worked with Vmoves to improve the quality of our off-hire damage inspections and this enables us to present it in a format that will be checked and signed off quickly by a customer,” explained Collease’s Chris Amis, National Operations Manager.

“Our inspections now incorporate a 100-point check which can take up to an hour to complete and cover all parts of vans, rigids, tractor units and trailers. Images provide concrete evidence of the damage for our customers and this has saved us tens of thousands of pounds in potentially unclaimed damages,” he added.

Vmoves has worked with Collease to ensure its inspectors have been trained thoroughly to improve the consistency and standards of damage capture across the fleet, particularly the more specialist vehicles.

“Many truck and trailer hire companies still use a paper based system without digital imagery to inspect vehicles coming off hire which large corporates struggle to work with, especially if reporting a substantial amount of damage,” explained Sandra Ogden, Managing Director of Vmoves Fleet Solutions.

“Collease is reaping the rewards of running an efficient and profitable fleet utilising Vmoves electronic inspection system when most of the industry still relies on traditional manual paperwork for damage identification,” she added.

ends...

For further information call Steve Carman on 01628 526208 steve@nobull-communications.co.uk

Vmoves is the UK's leading vehicle inspection, collection and delivery provider with 35 years of experience. Vmoves Fleet Solutions to consistently inspect, collect and deliver in excess of 50,000 vehicles per annum. www.vmoves.co.uk